

Pre-Employment

At Training Strategies, we believe everybody deserves a fair chance of finding employment and earning a wage. The employability courses we offer include:

Course	Summary
Certificate in Cleaning & Support Services	Our Cleaning & Support Services course allows individuals to gain customer service (level 1 and 2) skills, as well as developing their understanding of cleaning and control of substances hazardous to health.
Certificate in Customer Service	Our level 1 and 2 qualifications ensure learners have a strong understanding of how to deliver customer service effectively, handle more difficult customer experiences and become more aware of how to communicate correctly in the working environment.



<p>Certificate in Hospitality – Food & Beverage Services</p>	<p>Throughout this course learners will understand the principles of food safety in catering, the principles of customer service in hospitality and how to work safely and hygienically in the work environment.</p>
<p>Certificate in Preparing to Work in Adult Social Care</p>	<p>This high quality course ensures learners are developing skills in a range of areas, including: how to communicate within adult social care settings, principles of care, safe guarding and understanding the role of the social care worker.</p>
<p>Certificate in Security Industry Association (SIA)</p>	<p>Our SIA course develops learners’ knowledge across a range of security practices, including: Working in the Private Security Industry, Door Supervision, Conflict Management and Physical Intervention.</p>



<p>Certificate in Taxi Driving</p>	<p>This pre-employment course upskills learners' in: Customer Service Level 2, Taxi Driving (including healthy and safety, transporting parcels and elderly) and personal development for employability.</p>
<p>Certificate in Warehousing & Storage Principles</p>	<p>Throughout this course learners will gain the knowledge and experience needed to be able to store and receive goods appropriately, as well as exploring how to process and dispatch orders, delivering effective customer service and health and safety.</p>

