

Apprenticeships

Offering a vast selection of OFSTED accredited apprenticeships in a wealth of industries, our courses are tailored to individual business ideals and will guarantee learners are coached and moulded into qualified and skilled experts. The apprenticeships we offer are:

Course	Summary
Certificate in Cleaning and Support Services Skills Level 2	This Level 2 Apprenticeship provides the underpinning knowledge in generic and specialist areas of the cleaning industry. The training we deliver grants learners the opportunity to develop and practice the skills required for employment within the cleaning sector.

<p>Certificate in Warehousing & Storage</p>	<p>This apprenticeship is suitable for individuals who are working as warehouse operatives. It is a combined knowledge and competence qualification, which is aimed at those who would like to develop the skills to operate within the warehousing environment; as well as exploring how to process and dispatch orders, delivering effective customer service and health and safety.</p>
<p>Diploma in Business Administration Level 2</p>	<p>The Level 2 Business Administration is aimed at those working within a business administration job role that wish to develop their industry knowledge and skills in a variety of work sectors.</p>
<p>Diploma in Business Administration Level 3</p>	<p>This Level 3 Apprenticeship is aimed at learners working in a senior business administration role. The course develops a greater working knowledge and understanding across a range of administrative practices, e.g. managing information.</p>

<p>Diploma in Care Level 2</p>	<p>This qualification is designed for those learners who are working in or aspire to work in the care sector. Upon completion, learners will have developed the core knowledge of the following areas of care work: communication, diversity and inclusion, health and safety, the role of the care worker and safeguarding.</p>
<p>Diploma in Adult Care Level 3</p>	<p>The Adult Care Level 3 Diploma assesses both knowledge and competence within the healthcare sector. Upon completion of this apprenticeship, learners will demonstrate an appropriate and in-depth knowledge of all aspects of adult healthcare to succeed as a care worker.</p>
<p>Diploma in Leadership for Health & Social Care and Children & Young People's Services</p>	<p>This high level apprenticeship is designed for individuals working as care managers or advanced practitioners within the adult social care and/or children and young people's sectors. It enhances skills in the following core areas: communication, professional development, diversity and inclusion, and health and safety risk management. Learners will also develop their knowledge and skills in a variety of other areas by selecting optional units that are tailored to their job role and specialism.</p>

<p>Diploma in Customer Service Level 2</p>	<p>Our Customer Service Level 2 qualification develops learners' knowledge and understanding of working with customers on a daily basis and is applicable to a wide range of working environments that require customer support and the resolution of issues.</p>
<p>Diploma in Customer Service Level 3</p>	<p>This Apprenticeship further develops knowledge and understanding across a range of industry practices, e.g. supporting customer service improvements, using service partnerships to deliver customer service and negotiating in a business environment.</p>
<p>Diploma in Management Level 3</p>	<p>The Level 3 Diploma is an ideal qualification for learners working in a management role in any industry sector. Specific areas this apprenticeship covers include: managing team performance, managing personal and professional development and managing budgets.</p>
<p>Diploma in Leadership & Management Level 5</p>	<p>This qualification will support any learner currently employed in, or aspiring to, a middle-management position. Learners will also develop their knowledge and skills in a variety of other areas by selecting optional units that are tailored to their job role and specialism.</p>